

East Africa Clinical Officer Disability Care – Job Description

Job Title:	East Africa Clinical Officer Disability Care
Responsible to:	East Africa Director
Responsible for:	Quality of care and equipping local team at outpatient rehabilitation centre
Location:	HHA East Africa (EA), Yumbe, Uganda (Yumbe is the nearest town to BidiBidi Refugee Settlement where the centre is based)
Hours:	Full time (3-12+ months)
Remuneration:	Accommodation expenses, flights and per diem
Clinical Experience:	We are looking for an individual with relevant experience in disability services. For instance, PT, OT, Nurse, Rehabilitation Medicine, ideally with experience in Wheelchair Service, Prosthetics & Orthotics, and/or physiotherapy

OVERVIEW & BACKGROUND OF HHA EA

Hope Health Action is a Christian NGO passionate about providing life-saving health and disability care to the world's most vulnerable without any discrimination. Founded in 2007, HHA now operates in Haiti, South Sudan and Uganda.

Our East Africa operations launched in 2016, when HHA initiated work in South Sudan, looking to improve maternal and infant health care in a regional hospital. Due to intensified fighting as part of the civil war, our local partners fled the war becoming refugees in Uganda. Whilst we pray for a return to peace in South Sudan, we are currently focusing our energy on emergency humanitarian aid in Uganda and South Sudan.

We began working in Uganda in 2017 and in 2020, we formally registered as a Ugandan NGO, Hope Health Action East Africa, with employed staff and Board of Trustees. Through some amazing partnerships, in 2017-21 HHA has been privileged to implement a broad range of life-saving and life transforming activities including:

- Building BidiBidi's first Rehabilitation Centre for people with mobility disabilities to provide holistic outpatient care to thousands of refugees (wheelchairs, physio/occupational therapy, prosthetics and orthotics)
- Delivering supplies of Plumpy'Nut to treat acute malnutrition, providing emergency food aid and sustainable agriculture training to over 3,000 people
- Delivering over 800 wheelchairs and corresponding follow up and repairs programme
- Introducing the CVSA blood pressure monitoring device (CRADLE) and interactive training

- package which facilitates early identification of high-risk pregnancy and malaria
- Providing emergency support to schools including building 2 new school blocks

We are committed to the current emergency and assisting UNHCR and local Government in their relief efforts for the South Sudanese refugees and the long-term development of peace.

Hope Health Action East Africa is a dynamic and fast-growing organization with a portfolio of big projects in Uganda and future plans to increase our work in South Sudan as the peace situation allows.

We're looking for the right person to support us clinically in the establishment of our major disability care project, and to train, mentor and equip the local team. This is an ideal opportunity for someone looking to gain experience working within an experienced and supportive NGO. As part of this work, you will be closely supported by our East Africa Director, CEO and local team.

RESPONSIBILITIES

- 1) **BidiBidi New Hope Rehabilitation Centre- Outpatient Service for People with Mobility Disabilities- Wheelchair Service, Prosthetics & Orthotics, Physio/occupational therapy and Community Based Rehabilitation**

This initial three-year project (2021-2023) aims to incorporate three approaches to provide a holistic service to the refugee and host communities with the goal of providing them with the best opportunity of independence:

- Fully equipped locally staffed rehabilitation centre, specialising in outpatient care which will provide locally appropriate assistive devices (prosthetics and orthotics, and wheelchairs) and outpatient physio/occupational therapy services
- Mobile team (in recognition of the vast distances in the settlement 250km²) which will be fully equipped to provide assistive devices and assessment in the community. This team can also serve Palorinya refugee settlement, with a population of 122,238 (at 50-60km from proposed disability centre) and other areas across the north
- Community Based Rehabilitation (CBR) team which will follow the WHO 5-pronged matrix of Health, Education, Livelihood, Social and Empowerment and aim to reduce stigma and maximise community integration with the goal that the project has the maximum impact on each beneficiary's life

This is an exciting opportunity for someone to set up a brand-new project (centre opening August 2021) and assist in ensuring we provide the highest level of care to our patients, train the local team and consult on clinical improvements for project design. The role would include:

- Ensuring quality control in provision of services: wheelchair service, physio/occupational therapy and prosthetics and orthotics
- Coordinating trainings for clinical team and consulting EA Director on improvements in service
- Working closely with the clinical team on patient record management and referral management. Ideally implementing a digital system for efficiency of operations
- Working closely with the CBR team (24) and Manager working with them to ensure best implementation of WHO Community Based Rehabilitation 5-pronged matrix of Health, Education, Livelihood, Social and Empowerment
- Working closely with CBR team to implement strong safeguarding measures and reporting

- Coordinating trainings for CBR team and consulting EA Director on improvements in service
- Working closely with CBR team and CBR Manager implementing the digital data collection and referral to centre service
- Working closely with the Mobile Clinic Team to ensure quality of service
- Working with EA Director and Local Board to improve centre service and generate centre strategy
- Assisting with the practical management and maintenance of centre
- Providing hands on support to the East Africa Director as needs arise

2) Training and Equipping Team

The heart and goal of HHA is to empower and equip the local team so this should be viewed within the lens of collaborating with the local team to co-create clinical working practices that will work and last in the context, and mentoring and equipping them so that the knowledge remains and is developed locally beyond the period of the role

3) HHA EA General Operations

Beyond the specific activities stated above, this role will include other operational needs, for instance, providing support with the following:

- **Project Assistance:** Provide assistance as needed with other HHA projects pre- approved with the EA Director
- **HHA Representation:** The East Africa Clinical Officer Disability Care will help represent HHA at relevant meetings in Uganda
- **Communications and technical support:** Provide assistance on generating engaging content for UK fundraising team (photos/videos) and basic IT skills for training on use of Microsoft Office/Google Drive
- **General:** This role will provide hands on support to the East Africa Director as needs arise

Please email info@hopehealthaction.org to apply for this role, attaching CV and cover letter.

We look forward to receiving your application.